



Boston About Results Mayor's Quarterly Performance Report

Boston Police Department



Quarter 3, Fiscal Year 2011

January 1, 2011 – March 31, 2011

Departmental Mission:

The mission of the Police Department is Neighborhood Policing. The Department dedicates itself to work in partnership with the community to fight crime, reduce fear, and improve the quality of life in Boston's neighborhoods.

By The Numbers

-18%

Decrease in Part 1
Crimes (Total)
compared to the
YTD Result for
FY10 Q3

-17%

Decrease in Part 1
Crimes (Property)
compared to the
YTD Result for
FY10 Q3

-21%

Decrease in Part 1
Crimes (Violent)
compared to the
YTD Result for
FY10 Q3

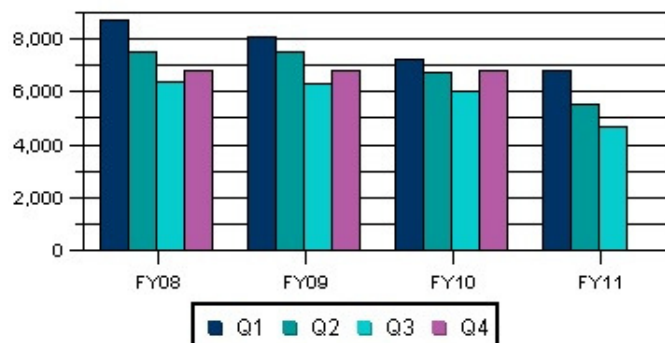
Key Performance Indicators

	FY08	FY09	FY10	FY11		
	Jun	Jun	Jun	Mar		
	YTD Result	YTD Result	YTD Result	YTD Result	YTD Target	Status
Homicides(All Districts)	63	59	54	45	39	
Shootings (All Districts)	296	325	215	196	157	
Shootings - Fatal(All Districts)	48	47	39	45	27	
Shootings - Non Fatal(All Districts)	248	280	176	151	129	
Part 1 Crime Clearance Rate	19.5	17.8	18.8	10.6	18.0	
Part 1 Crimes - Total	29,352	29,023	26,707	17,306	19,978	
Part 1 Crimes - Property(All Districts)	22,831	22,436	20,613	13,539	15,324	
Part 1 Crimes - Violent(All Districts)	6,521	6,587	6,094	3,767	4,656	
Priority 1 Response time - Receipt to Arrival(All Districts)	7.24	7.00	7.17	7.44	7.00	

Recent Performance Highlights

- Overall, Part 1 crime has decreased by 18% in the third quarter of FY11 compared to the same quarter in FY10. Violent crime is down 21% and property crime is down 17%. Total shootings are down by 29%. Nonfatal shootings decreased by 20% and fatal shootings this quarter were down by 57. Homicides decreased from 15 in the third quarter of FY10 to 7 in FY11 (a reduction of 53%).
- Community Policing 2.0 has been very successful. In each of the eleven of the City's Districts, officers spend at least one hour of their shifts walking and problem solving in their geographically assigned area, talking with residents and business owners to address their most pressing concerns.

Total Part One Crimes



Boston About Results Mayor's Quarterly Performance Report Boston Police Department



Quarter 3, Fiscal Year 2011

January 1, 2011 – March 31, 2011

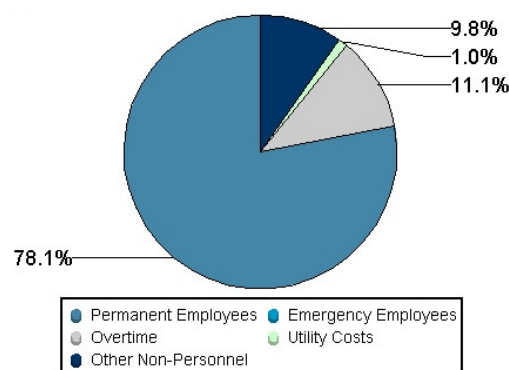
Budget Data

	FY08	FY09	FY10	FY11	Change FY10 - FY11	Pct Change FY10 - FY11
	Actual Expense	Actual Expense	Appropriation	Appropriation	Change FY10 - FY11	Pct Change FY10 - FY11
Total Permanent Employees	206,238,974	220,433,621	211,896,021	211,516,355	-379,666	-0.18%
Total Emergency Employees	0	0	0	0	0	0.00%
Total Overtime	43,663,357	38,810,463	30,325,500	30,000,000	-325,500	-1.07%
Utilities	2,510,391	2,476,954	2,672,384	2,710,751	38,367	1.44%
Other Non-Personnel	29,197,773	26,910,909	25,981,039	26,647,838	666,799	2.57%
Total Expense	281,610,495	288,631,946	270,874,944	270,874,944	0	0.00%

Administrative Measures

	FY08	FY09	FY10	FY11
	Jun	Jun	Jun	Mar
	YTD Result	YTD Result	YTD Result	YTD Result
A.1 Police FTE- uniformed and civilian	3,085	2,896	2,758	2,879
A.1 Police Externally Funded FTE	42	19	81	32
A.2 Police-% of Uniformed Workforce-people of color	35	34	35	35
A.3 Police-% of uniformed workforce-women	13	13	13	14
A.4 Police-% of total person hours absent-uniformed and civilian	2.9	3.1	3.4	3.3
A.5 Police-Hours absent per employee-uniformed and civilian	54.0	57.5	62.7	46.5
A.6 Police - Overtime Hours per FTE	356.9	304.9	305.2	221.6

Summary of Annual Budget: FY11



Recent Performance Highlights *(Continued from Page 1)*

- Officers on the 12 designated BPD Safe Street Teams continue to have sustained, meaningful contact with business owners and families. Each of our Safe Street Team officers walks and rides mountain bikes in their assigned areas, providing police presence and speaking with citizens, gathering information and working to improve quality of life in Boston's neighborhoods.
- BPD officers are fully engaged in our "Constituent Response Teams" (CRTs). The CRTs are composed of BPD officers as well as representation from the Public Works Department, Transportation, Department of Neighborhood Services, Code Enforcement, the Parks and Recreation Department, Graffiti Busters, and Basic City Services. These teams proactively identify and analyze recurring quality of life issues to address citizen complaints for minor crimes, nuisances, social disorder such as loitering, unruly youth, public drinking, loud music and also physical disorder such as abandoned buildings, graffiti, litter and vacant lots. The CRT initiative includes bi-monthly interagency meetings hosted by Boston Police District Captains to review trends, patterns, and recurring problems. Particular attention is focused on addressing "hot spots" of disorderly behavior in the relevant community as well as repeat offenders who generate a large number of complaints.

Measure Notes

- The BPD uses an ongoing Compstat process to measure the performance of its districts and their management in controlling crime in the 11 districts that comprise the City of Boston. Compstat ensures that key managers are using available resources in an efficient and effective manner and implementing effective problem solving in the community.
- Crime data reported for the current quarter is preliminary, as defined by the FBI's Uniform Crime Reporting Program. Previous reporting periods have been updated with certified data when available.
- Part 1 Crime Clearance Rate: Results for this measure are often reported with a lag due to certification. The BPD uses the FBI's definition of clearance, whereby some clearances that an agency records in a particular year may pertain to offenses that occurred in previous years. For more information see: <http://www.fbi.gov/ucr/cius2008/offenses/clearances/index.html>

Measure Definitions

Homicides (all districts): This measure represents the number of homicides in the City in all districts.

Shootings—total (all districts): This measure represents the total number of reported shootings, both fatal and non-fatal.

Shootings—fatal (all districts): This measure represents the number of fatal shootings citywide.

Shootings—non-fatal (all districts): This measure refers to shooting incidents where a victim was struck by

Part 1 crime clearance rate: This measure is calculated as the number of Part 1 crimes cleared over the number of Part 1 crimes that occurred.

Part 1 crimes—total: This measure represents the total number of Part 1 crimes citywide.

Part 1 crimes—property (all districts): This measure represents the total number of crimes and attempted crimes for the following: burglary, larceny and motor vehicle theft.

Part 1 crimes—violent (all districts): This measure represents the total number of crimes and attempted crimes for the following: criminal homicide, forcible rape, robbery, and aggravated assault.

Priority 1 response time—receipt to arrival (all districts): This measure represents the median response time in minutes for the police to arrive at a Priority 1 call for service after receipt of the call.

FTE: This measure represents the number of full time equivalents in the department for each quarter.

Externally Funded FTE: This measure represents the number of full time equivalents in the department funded by outside sources for each quarter.

% of Workforce-people of color: This measure represents the percentage of people in the department who are not categorized as white for each quarter.

% of Workforce-women: This measure represents the percentage of people in the department who are women for each quarter.

% of total person hours absent: This measure represents the percentage of total hours lost due to sick, AWOL, FMLA & tardy, among others. Hours lost due to vacation, personal time, and injury are not included. The year-to-date results are averages of the quarterly results in a given fiscal year.

Hours absent per employee: This measure represents the total number of hours absent per employee. Hours absent includes such categories as Sick, FMLA, AWOL, & tardy, among others. It does not include lost time due to vacation, personal time, or injuries. The year-to-date results are averages of the quarterly results in a given fiscal year.

Overtime hours per FTE: This measure is calculated by taking a department's cumulative total overtime hours for the fiscal year and dividing by the number of full-time equivalent (FTE) employees at the end of a given quarter.

The Boston About Results (BAR) Program

Mayor Menino believes that high quality city services are the building blocks for healthy neighborhoods and a successful city. For that reason, the City of Boston is continually developing new strategies that deliver improved services across all City departments at the same or lower cost. A key component of these efforts is Boston About Results (BAR), the City's performance management program.

BAR Performance Reports are management tools used by the Mayor and his senior staff to analyze performance, develop strategies, and track progress toward achieving performance service delivery goals on key performance measures. These reports are used in regular performance meetings with department heads and are also published online in order to increase accountability and transparency both within government and with citizens.

Please visit the Boston About Results website at www.cityofboston.gov/bar to learn more.